



tenants news

The local newsletter for tenants served by
Edinburgh Area Office

SEPTEMBER 2004

Putting Faces to Names



Area Manager

Janice Conner has been with Link for over 15 years and aims to ensure that the Edinburgh team provides a first class service to tenants.



Maintenance Section

Hazel Steer takes all calls about repairs. Alastair Campbell (not pictured) inspects repairs and ensures we get value for money from our contractors.



Admin Section

Sheila McLeod (on the left) and Kirsty Whittaker deal with all your general housing needs, including housing advice and application enquiries.



Housing Services Officers

(Left to right) Lesley Keddie, Suzanne Sheerin and Lynn Greenham are responsible for delivering a full housing management service to tenants in their areas.



Temporary Staff

Nicola Green (on the left) and Ewan Kelly are helping us out over the next few months. Michello Kashina, (centre) is a trainee and is here until October.

Light Bulbs

We have a limited amount of energy-saving light bulbs to give away to tenants. They cost you nothing and are environmentally friendly. Contact our office for details.



ARE YOU A "FLY TIPPER" OR A "STIG OF THE DUMP"?

One of the most common complaints that we receive is about people either dumping large unwanted items in the area in which they live or disposing of their rubbish in an irresponsible way. This is unsightly and a health hazard for all residents. Local councils offer a service to take away unwanted furniture etc and in most cases this is free of charge.

Edinburgh 0131 529 3030
Midlothian 0131 561 5284
Fife 01383 313700

Scottish Borders

Call into your local contact centre.

Need a House in Borders or Fife?



The way we allocate tenancies in our Scottish Borders and Fife areas has changed and we are now operating a system called Homehunt. If you wish to apply for a transfer to another property within Link you will have to register. Vacant properties are advertised every Tuesday in the Daily Record and on a Thursday in the local Borders papers. As long as you are registered you can then apply for any of them.

To register, please contact us on the Freephone number 0800 783 1589 and we will forward you a registration form.

How Clean Is Your House?

Some excellent cleaning tips from a tenant in Fife:

- Use lemon juice to remove scale from bath and sinks
- Leave undiluted vinegar on stainless steel taps overnight for that ultimate gleam
- Use toothpaste to clean fridge stains both inside and out
- Use a solution of 5 parts vinegar to 2 parts water in a bowl to take away all bad odours from a room

Do you have any hints or tips you could give us to share? LET US KNOW.

Free Swimming for Kids in the Edinburgh Area

Every primary school age child in Edinburgh can enjoy free swimming thanks to Edinburgh Leisure. Admission charges have been waived to allow unlimited access to the majority of Edinburgh Leisure swimming pools across the city in a bid to increase the physical activity levels of children. What a great way for families to exercise together!



Link will produce this information on request in Braille, Audio Tape, Large Print and Community Languages.

To find out more contact the Interpretation and Translation Service (Telephone 0131 242 8181).

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